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Attorney's Docket No. 5577-217/RSW92000061US3

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Brabson et al.

Serial No.: 09/760,975

Filed: January 16, 2001

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Examiner: Jinsong Hu

Group Art Unit: 2154

Confirmation No.: 4362

Date: November 15, 2005

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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I hereby certify that this correspondence is being deposited with the  
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2005.

Traci A. Brown

**REQUEST FOR RECONSIDERATION**

Sir:

Applicants provide the present Amendment to address the issues raised in the  
Official Action mailed August 15, 2005.

Amendments to the Claims are reflected in the Listing of Claims that begins on  
page 2 of this paper.

Remarks begin on page 10 of this paper.